

Terms & Conditions

- Telephone bookings will be held without deposit for a maximum of 24 hours.
- Deposits are non refundable.
- The balance is due ten days before sailing. In the event of non payment we reserve the right to re sell the course and the deposit will be forfeited.
- In the event of cancellation prior to the final balance being due only the deposit is forfeited. If cancellation is after the date of final payment the client is liable to pay the outstanding balance, should we be unable to re let the space. At the company's discretion we may transfer the reservation to an acceptable alternative date.
- The company reserve the right to alter the published schedule or substitute an alternative vessel. If this is unacceptable to the client a full refund shall be made. No responsibility what so ever will be accepted for air fares or other costs.
- The company shall not accept claims and shall not be liable at any time for claims or expenses caused by circumstances beyond its control including sickness, accident, travel delays, weather, strikes, war or civil unrest.
- In the event of the company cancelling a charter or course we shall be liable only for full refund of fees paid. No payment will be paid for incidental costs.
- No student or charterer shall bring aboard any contraband, drugs or other substance or item without the prior knowledge and permission of the skipper.
- Signing the booking form signifies acceptance of the company's terms and conditions.
- If at any point you have a complaint please talk to the school principle or chief instructor as soon as possible so we are able to try to rectify the issue as soon as possible
- If you wish to complain after the course you should submit your complaint in writing (either by email or letter). Receipt of the complaint will be acknowledged by return, and then 14 days will be given for the school to instigate an investigation. The skipper and the remaining crew will be canvassed to get a balanced view.
- In the event a dispute is not settled by mutual agreement it is agreed that The British Law Society shall appoint an arbiter whose decision shall be final and that wherever the dispute occurred both the client and the company shall be governed by British Law